

E11

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Search services, agencies, and more



211

Community, Health, and Disaster Information



Dial 211 to connect with community services near you – child care, senior services, counseling, food, shelter, job services, and more.

Aiken County Helpline 2-1-1

2-1-1 information and referral center for the following South Carolina counties: Aiken, Bamberg, and Barnwell.

2-1-1 - Call 2-1-1 from service area

877-648-9900 - Alternate Number

803-648-9900 - Alternate Number

Trident United Way 2-1-1 Hotline

2-1-1 information and referral service for the following South Carolina counties: Berkeley, Charleston, and Dorchester.

2-1-1 - Call 2-1-1 from service area

800-922-2283 - Alternate Number

843-744-4357 - Alternate Number

United Way 2-1-1 (Midlands)

2-1-1 information and referral service for the following South Carolina counties: Calhoun, Fairfield, Lexington, Newberry, Orangeburg, and Richland.

2-1-1 - Call 2-1-1 from service area

866-892-9211 - Alternate Number

803-790-4357 - Alternate Number

311

Non-Emergency Police and Other County / City Services



The state of South Carolina has no official deployment 3-1-1. Links to submit non-emergency county service requests are as follows:

Aiken County - [Service Request System](#)

Chesterfield County - [Citizen Request for Service](#)

Greenville County - [Service Request](#)

Pickens County - [Request for Service](#)

411

Directory Assistance



LDA - Local Directory Assistance

This is where you dial 411 and request the Operator to search for a listing in a group of area codes local to you.

4-1-1 - Call 4-1-1 from service area

National Directory Assistance

This is where you dial the area code of the listing you are looking for plus 555-1212.

(Area Code)-555-1212 - Example: you are looking for a listing in Los Angeles, California (Area Code 213) and dial 213-555-1212.

511

Traveler Information



The state of South Carolina is currently working to implement 5-1-1. Information regarding traffic conditions for commuters can be found on the [SC Department of Transportation's web site](#) for now.

611

Repair Service



6-1-1 is the abbreviated dialing telephone number used to report a problem with telephone service or with a payphone. Many wireless phone providers also use **611** or ***611** as a general customer service access number.

711

Telecom Relay Services (TTY)



In the U.S., every phone company is required to connect persons who dial 7-1-1 to a Telecommunications Relay Service (TRS) call center from a working number.

811

Call Before You Dig



Anyone proposing to excavate, dig, bore, tunnel, blast, or disturb the earth in any manner in which buried utilities may be damaged is requested to call P.U.P.S. (Palmetto Utility Protection Service) at the following phone numbers and get your underground utility lines marked for free:

P.U.P.S. (Palmetto Utility Protection Service)

8-1-1 - call from service area

1-888-721-7877 - Alternate Number

911

Emergency Service



Dial **9-1-1** nationwide for emergency services.

Real IDs Now Available

Get details on the process to obtain your new Real ID before the deadline.

Real ID Information

Text4Help

Use the phone number or QR code below to send us a text message.

Text4Help Number:

803-258-0717

Availability:
Mon.-Fri., 8AM to 5PM, EST
Not available on state holidays.